

Exporting Attachments

Xporter for Jira allows you to configure the export of an attachment at the template level.

Let's suppose you want to choose which of your templates should export attachments.

First, make sure you **disable** the Include Attachments option on the Global Settings page. This will ensure that only the templates with the attachments enabled will export the issue attachments.

Global Permissions

Enable Xporter for ☒ On ☐ Off

JIRA for all projects and all users This option will override the permission scheme configuration. The add-on functionality will be available for all users and all the templates will be available for every issue.

Enable Xporter for ☒ On ☐ Off

JIRA panel on Single Issue View This option will allow the issue to be exported from Xporter panel in Single Issue View.

Allow anonymous ☐ On ☒ Off

requests This option allows unauthenticated clients to invoke the Xporter for JIRA Servlet. Use carefully, when this option is on, it can be use to export issue information without proper permissions.

Include Attachments ☐ On ☒ Off

This option add the issue attachments to the exported document when exporting in single issue mode and the output format is set to pdf or docx.

Enable Xporter ☐ On ☒ Off

Reports This option will enable the Xporter Reports section, making its button appear in the navigation bar.



If the Include Attachments option is enabled, all templates will export the attachments.

Go to the template page and add/edit the template. You then specify whether or not you want to have the attachments included in each template.

(The templates you already have in the previous version will have the attachments disabled.)

- Add a new template

Add Template

Name *

SampleSingleExport

Description

Scopes

Xporter Reports ×

Bulk Export ×

Schedule Reports ×

Single Export ×

Workflow Post Functions ×

JSD Request Detail ×

Structure ×

JSD Request List ×

Output Formats *

DOCX ×

ODT ×

PDF ×

PDF/A ×

PNG ×

RTF ×

SVG ×

Default Output Format

DOCX

Default Page Break Type

Never

Attach Files

☒ On

☐ Off

Include the issue attachments to the export document

File

Choose file

SampleSingleExport

File ready to be uploaded

Create

Cancel

- Edit a template

Edit Template

Name *

SampleSingleExport

Description

Output Formats *

DOCX ×

ODT ×

PDF ×

PDF/A ×

PNG ×

RTF ×

SVG ×

Default Output Format

DOCX

Default Page Break Type

Never

Attach Files

☒ On ☐ Off

Include the issue attachments to the export document

File





Choose file

No file chosen

Update

Cancel

After adding/editing the template, the Xporter for Jira Templates page will indicate which templates have the attachments enabled.

Xporter Templates					+ Add Template	Store
Name	Details	Active Scopes	Last Modified	Operations		
SampleSingleExport (SampleSingleExport.docx)	<div>INSTALLED FROM FILE UPLOAD</div> <div>ATTACHMENTS ENABLED</div>	EVERYWHERE	06-05-2019 15:38:42 admin	 		
SampleSingleWithoutAttach (SampleSingleWithoutAttach.docx)	<div>INSTALLED FROM FILE UPLOAD</div>	EVERYWHERE	06-05-2019 15:39:20 admin	 		

In the example above, *SampleSingleExport* has the attachments enabled while *SampleSingleWithoutAttach* has it disabled.




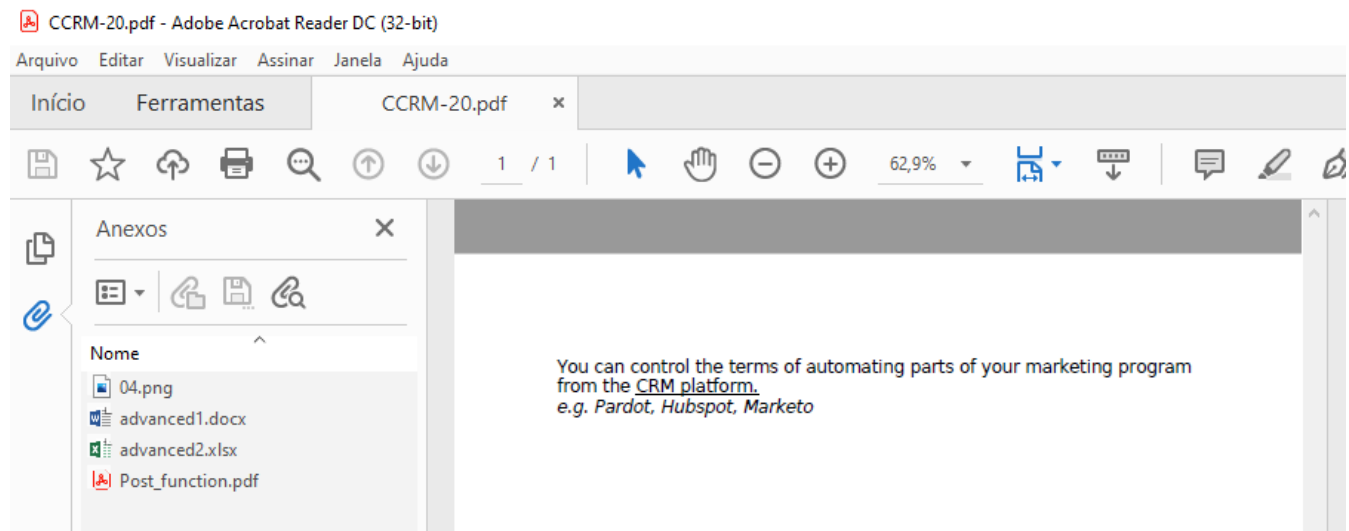
The templates downloaded from the template Store, by default, will have the attachments disabled.

If you want to enable the attachments, just edit the template.

If you have attachments on an issue and you try to export a template with extension DOCX, you will be able to see, at the end of the file, the attachments included in the document generated. To open an attachment, you just need to do double-click on the attachment icon, see the examples below.



If you have attachments on an issue and you try to export a template with an extension PDF, you will be able to see the symbol  in the left sidebar in the Adobe Acrobat Reader, the attachments included in the document generated. To open an attachment, you just need to double-click on the attachment icon, see the examples below.



As you can see, this is very simple to do and allows you to get attachments included in your template.

Furthermore, you're able to define which templates you want with the attachments included.