

Global Settings

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This screen allows you to manage the global settings of Xporter for JIRA.

Xporter for JIRA Global Settings

Output Options

Output formats

☒ DOCX (Word)

☐ ODT (Openoffice)

☒ PDF

☐ PNG

☐ RTF

☐ SVG

☒ XLSX (Excel)

☐ PDF/A

☐ TXT

Default format

XLSX (Excel)

This is the default export format that is selected when a issue is viewed on a bulk export is performed.

Bulk Export Options

Break Pages

Never

This option controls if and when page breaks are made while exporting multiple issues.

Maximum number of issues

1000

This option controls how many issues is a user allowed to export at one time, using a multiple issues export.

Maximum number of simultaneous requests

10

This option controls how many xporter processes can be run simultaneously.

Global Permissions

Enable Xporter for JIRA for all projects and all users

☒ On ☐ Off

This option will override the permission scheme configuration. The add-on functionality will be available for all users and all the templates will be available for every issue.

Enable Xporter for JIRA panel on Single Issue View

☒ On ☐ Off

This option will allow the issue to be exported from Xporter panel in Single Issue View.

Enable Xporter for JIRA option from Export Menu (Issue Detail)

☒ On ☐ Off

This option will allow the issue to be exported from the Export Menu (Issue Detail).

Enable XLSX option from Export Menu (Issue Navigator)

☒ On ☐ Off

This option will allow the issue to be exported (XLSX) from the Export Menu (Issue Navigator).

Enable Xporter for JIRA option from Export Menu (Issue Navigator)

☒ On ☐ Off

This option will allow the issue to be exported from the Export Menu (Issue Navigator).

Allow anonymous requests

☐ On ☒ Off

This option allows unauthenticated clients to invoke the Xporter for JIRA Servlet. Use carefully, when this option is on, it can be use to export issue information without proper permissions.

Include Attachments

☐ On ☒ Off

This option add the issue attachments to the exported document when exporting in single issue mode and the output format is set to pdf or docx.

Enable Xporter Reports

☒ On ☐ Off

This option will enable the Xporter Reports section, making its button appear in the navigation bar.

JIRA Service Desk

Enable Xporter for JIRA Service Desk

☐ On ☒ Off

This option will turn Xporter available on JIRA Service Desk portal.

Save

Output Options

Defines what output formats will the users be allowed to choose when exporting documents. The formats currently supported are PDF, DOCX (Microsoft Word), SVG, PNG, RTF and ODF (Openoffice/Libreoffice).

It also allows defining which output format will be the default one.

Bulk Export Options

- Break pages: This option controls if and when page breaks are made while exporting multiple issues.
- Maximum number of issues: This option controls how many issues is a user allowed to export at one time, using multiple issues export.
- Maximum number of simultaneous requests: This option controls how many Xporter processes can be run simultaneously.



Xporter for JIRA Cloud

This last feature is not available in Xporter for JIRA Cloud.

Global Permissions

- Enable Xporter for JIRA for all projects and all users: This option will override the permission scheme configuration. The add-on functionality will be available for all users and all the templates will be available for every issue. NOTE: This will not override the Template Scopes set for each template.
- Enable Xporter for JIRA panel on Single Issue View: This option will allow the issue to be exported from the Export menu in Single Issue View.
- Enable Xporter for JIRA option from Export Menu (Issue Detail): This option will allow the issue to be exported from the Export Menu (Issue Detail).
- Enable XLSX option from Export Menu (Issue Detail): This option will allow the issue to be exported (XLSX) from the Export Menu (Issue Navigator).
- Enable Xporter for JIRA option from Export Menu (Issue Navigator): This option will allow the issue to be exported from the Export Menu (Issue Navigator).
- Allow anonymous requests: This option allows unauthenticated clients to invoke the Xporter for JIRA Servlet. Use carefully, when this option is on, it can be used to export issue information without proper permissions.
- Include Attachments: This option adds the issue attachments to the exported document when exporting in single issue mode and the output format is set to PDF or DOCX.



Xporter for JIRA Cloud

Allow anonymous requests feature is not available in Xporter for JIRA Cloud.



Note

This last feature is only available on Single Issue export due to possible performance issues.

JIRA Service Desk

This setting is related to the feature that allows Service Desk Customer to have the possibility to get their request exported to a document. By default it's disabled.